**Tech Driven Social Accountability for Results Project**

Social Accountability, the mechanism that citizens, communities, and the media can use to demand accountability in the public sphere has become an attractive approach for demanding improved governance and effective public service delivery. Over the years, the government has implemented a number of social interventions aimed at reducing poverty. However, though, there are a number of mechanisms for ensuring citizens are empowered to participate in the delivery of efficient public services, there is a distinct lack of state mechanisms and citizens’ capacity, while other interventions fail to provide timely feedback for improved local development.

In view of this problem, Penplusbytes is rolling out “Tech Driven Social Accountability for Results” project intended to empower citizens on the use of new digital tools in order to hold government to account.

**The overall objective of the project is to create a culture where citizens are equipped to actively engage in policy implementation and demand accountability**

Specifically, the project seed achieve increased citizen-driven accountability mechanisms to monitor public service delivery and empowered citizens demand sanction of elected officials for poor service delivery

**Duration:** April 2016 – August 2018 (24 months)

**Key Activities**

In order to achieve the objectives of the projects, efforts will focus on the:
- Creation and operation of national social accountability clearing platform
- Mobilization of citizens (called Project Affected and Impacted Communities - PAICs) through media engagement
- Organization of annual sectorial tracking survey
- the simplification and visualization and tracking
- Creation of a community-based monitoring group (CMG)
- Customization and design of digital platform
- Platform promotion and animation
- Input into Local Government Services Performance social accountability “common basic performance matrix”
- Annual policy scorecards
- Data analysis and policy briefs
- Stakeholder policy forums

**Expected Outcome**

- An informed citizenry who are able to demand better service delivery within the framework of political and social accountability